



Circular No.: PMEX/MKT, BD&CS/2014/15

March 21, 2014

MCB Bank Limited Service Issues

Due to the up-gradation of the core banking system of MCB Bank Limited (MCB) our clients may have faced service disruptions during the week. We have learnt that it was not only PMEX clients who were affected but all clients of MCB Bank across the country had to endure delays and interruption of services. We understand now that the issues in their banking software have been rectified.

Given the above, PMEX encourages its clients to maintain settlement accounts at Standard Chartered Bank of Pakistan (SCB) as well which is also one of our designated banks. The details of PMEX accounts at SCB are attached with this circular. Furthermore, we are also looking towards other commercial banks who offer comparable network presence and internet banking capabilities so that our clients have a wider pool of banks to seek services.

If you are still facing any problems related to services being offered by MCB Bank Limited please feel free to contact our Customer Support Services by Phone on: 021-35644991– 5 (5 Lines); or by email at: support@pmex.com.pk.

Best regards,

Nauman Lakhani

Head of Marketing, Business Development &
Customer Support Services

Pakistan Mercantile Exchange Ltd.,

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Bank Account Details

Standard Chartered Bank Pakistan

Serial Number	Account Description	Account Number
1	PMEX Initial Margin	01153856701
2	PMEX Clearing Deposit	01153856702
3	PMEX Fees	01153856703
4	PMEX Penalties	01153856704
5	PMEX Final Settlement	01153856705

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