
Office Relocation Notice # 3

In continuation with our earlier Circulars, PMEX/MKT, BD&CSS/2014/31 and PMEX/MKT, BD&CSS/2014/32 dated August 15, 2014, and August 22, 2014 respectively, we are pleased to announce that the final phase of the office relocation will start from today i.e. Friday, October 10, 2014 where we will be shifting the Data Centre to our new premises. The relocation will be performed in the following manner:

1. From 06:00 p.m. onwards on Friday, October 10, 2014 you may contact our customer support representatives on 021-111-623-623, 0300-8213-324 and 0321-8756-623. Other telephone numbers will not be available till Monday, October 13, 2014.
2. From 03:00 a.m. Saturday, October 11, 2014 through to 08:00 p.m. Sunday, October 12, 2014, applications such as Clearing, Settlement & Reporting (CSR), Trader Account Management System (TAMS) and eBooks will not be accessible to you.
3. From 12:00 p.m. to 01:00 p.m. on Sunday, we will conduct a mock trading session to ensure readiness and availability of PMEX business systems. Brokers are advised to login during this time to ensure connectivity.

During the relocation period, should you encounter any difficulties in contacting us via email and land-lines, please contact the following personnel via their mobile phone:

Head of Marketing, Business Development & Customer Support Services:

Nauman Lakhani – 0333-3271-912

Manager, Business Development & Customer Support Services:

Adnan Akhtar – 0333-2304-606

We thank you for your continued support and regret any inconvenience caused.

For further information and assistance, please feel free to contact our Customer Support Services by phone on 021-111-623-623, or by email at support@pmex.com.pk.

Best regards,



Nauman Lakhani
Head of Marketing, Business Development
& Customer Support Services