

Disaster Recovery Protocol

Dear Market Participants,

As you are aware that there was a service disruption on Monday, March 4, 2019 for approximately one hour due to technical issues. In order to make the market available to market participants in shortest possible time, Pakistan Mercantile Exchange (PMEX) immediately invoked Disaster Recovery (DR) protocols and made the market available through the disaster recovery site. Inconvenience caused in this regard is highly regretted.

Having said the above, you would appreciate that such issues can and do surface in even the most sophisticated systems around the world. Nevertheless, it is our utmost priority to work towards providing uninterrupted and exemplary services to our clients at all times.

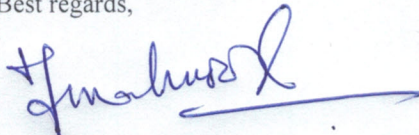
Please note that, as communicated through various DR related notifications including the latest Notification PMEX/MKT, BD & CSS/2018/53, dated December 19, 2018, all market participants are again reminded to use the following links in case of such scenarios:

<http://drtrade.pmex.com.pk>
<http://drtrade2.pmex.com.pk>

Additionally, all market participants are also advised to always refer to relevant CSR reports before commencing their trading activity under unusual circumstances. In case of any discrepancy in positions & cash balances, you are requested to contact your broker immediately.

For further information and assistance, please feel free to contact our Customer Support Services by phone on 021-111-623-623, 0300-8213-324 and 0321-8756-623 or by email at support@pmex.com.pk.

Best regards,



Hasan Mahmood
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& Customer Support Services