

Circular No.: PMEX/MKT, BD&CSS/2014/31

August 15, 2014

## Office Relocation and System Downtime Notice

We are pleased to inform you that Pakistan Mercantile Exchange (PMEX) will be moving its office to a new location over the next few weeks (the exact date of relocation will be communicated soon) and trust that our new premises will become the basis for enhanced business activities.

Due to the critical nature of the Exchange operations, our relocation will take place in phases. The first phase will start from tomorrow i.e. Saturday August 16, 2014 where we will be relocating our Data Centre. Hence, from 03:00 a.m. Saturday August 16, 2014 through to 08:00 p.m. Sunday August 17, 2014, applications such as Clearing, Settlement & Reporting (CSR), Trader Account Management System (TAMS) and eBooks will not be accessible to you. Furthermore, for a period of one month, services offered (rates feed and trading) via Karachi Stock Exchange's, KATS Terminal will be disconnected. Inconvenience in this regard is regretted.

During the relocation period, should you encounter any difficulties in contacting us via email and land-lines, please contact the following personnel via their mobile phone:

*Head of Marketing, Business Development & Customer Support Services:* Nauman Lakhani – 0333-3271-912

*Manager, Business Development & Customer Support Services:* Adnan Akhtar – 0333-2304-606

We thank you for your continued support and look forward to providing higher level of services once we relocate to our new office.

For further information and assistance, please feel free to contact our Customer Support Services by Phone on: 021 – 111 623 623, 021-35644991– 5; or by email at: support@pmex.com.pk.

Best regards,

P. Caurani

Nauman Lakhani Head of Marketing, Business Development & Customer Support Services